

# Assignment 1

- ❑ Rewrite the Operator Self Control criteria (ref slides 20-22 in lecture 1c) for your business or industry. You may also choose a business or industry with which you are familiar and put yourself in the place of an employee. You will be answering the question “*Under what circumstances is a \_\_\_\_\_ responsible for the quality of his or her work.*”
- ❑ List the management-controllable factors with respect to knowing the job, knowing the standard, and self-regulating the output.
- ❑ State (in one paragraph) how knowing this information can help with implementation of FMEA.

*Be specific but brief. Describe the job (for my reference) and list a few (5-10) factors for each (know the job, know the standard, self-regulate).*

*All answers will be treated as confidential and not shared with the class or future classes if they pertain to your specific company.*

***Due (3/26/2004).***